

Grievance Redressal Forum
TPWODL, BURLA
Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017
Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601
Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 18 CW

Date: 30.01.2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member).

1	Case No.	BRL/920/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Pare Pradhan C/o-Dolamani Pradhan At/Po-Baghamunda, Belpahar, Dist-Jharsuguda-768219.		4172-1208-0970	8018791686
3	Respondent/s	SDO(Electrical), Belpahar, TPWODL			Division B.N.E.D, TPWODL, Brajrajnagar
4	Date of Application	23.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	23.12.2024			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others
11	Details of Compensation awarded, if any.	NIL			


 President
 Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: ESO Office, Belpahar, Lakhanpur PSS, TPWODL

Appeared

For the Complainant- Pare Pradhan

Represented by Dolamani Pradhan

For the Respondent - SDO(Elect.) Belpahar, TPWODL, Brajrajnagar.



GRF Case No- BRL/920/2024

(1) Pare Pradhan
C/o- Dolamani Pradhan
At/Po-Baghamunda, Belpahar,
Dist-Jharsuguda-768219
Consumer No.- 4172-1208-0970

COMPLAINANT

VRS

(1) SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Pare Pradhan bearing Consumer No **4172-1208-0970** represented by Dolamani Pradhan under BNED, TPWODL, Brajrajnagar has stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted photograph of the meter and PVR dtd. 02.01.2025 in this case.

OBSERVATION AND ORDER

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Dom consumer having CD 1kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. It is observed that:-

1. For the period from Feb'2001 to Aug'2002-KTJ bill @ Rs 60/-
2. For the period from Oct'2002 to Dec'2012- without meter but billed in average with 288units/bi-monthly.
3. For the period from Jan'2013 to May'2018- without meter but billed in average with 346 units/bimonthly.
4. For the period from Jun'2018 to Dec'2018-without meter but billed in average with 108 units/bimonthly.
5. A meter with Sl. No. LW091931 was installed in the month of Jan'2019.
6. On 23.06.2019(As per FG) the meter reading was 1025kwh.
7. So, the monthly average consumption after installation of meter - $1025/6 = 170$ units per month.
8. Present consumption in Apr'2024=244units, in May'2024=252 units, in Jun'2024=244 units, in Jul'2024=213 units, in Aug'2024 = 212 units, in Sep'2024=202 units, in Oct'2024=213 units, in Nov'2024=94units.

So, the present consumption is also more than 200 units and present kwh reading in the same meter is 12641 kwh.

So, there is no scope of revision and the bill found to be correct. The consumer was advised to request for instalments before JE/SDO to which the complainant ~~agreed~~ *agreed*.

Hence the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)


President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: - (1)** Pare Pradhan, C/o- Dolamani Pradhan, At/Po-Baghamunda, Belpahar, Dist-Jharsuguda-768219
(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orienc.org under the "head "Cases->"GRF".


President
Grievance Redressal Forum
TPWODL, Burla - 768017

